

# **Kayleigh Twusami**

Contact

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## **Personal Profile**

I am an honest and reliable individual with an excellent attendance record. I enjoy meeting new people and like working as part of a team, but can lone work using my own initiative. I have developed good customer service skills, and am looking for a role where I can build on them, and also learn new skills which is something I am keen to do. I am looking forward to finding a new role which will allow me to do this.

## **Key Skills**

- Honest
- Reliable
- Punctual
- Hard working

*Please click to view Digital Video CV: <https://vimeo.com/191651396/4b3bcea4fb>*

## **Employment History**

### **Spencer's, Volunteer - Present**

I currently volunteer at Spencer's hairdressers, where I deliver excellent customer service as I meet and greet the people as they enter the shop. I also make hot drinks for customers. I always make sure the store looks neat and tidy at all times and carry out general housekeeping duties.

### **Fountain Bar, Volunteer**

My duties as a volunteer at the Fountain Bar were to deliver excellent service to all of our customers. I was also responsible for making sure the tuck shop was well stocked and that stock items were neatly displayed on the shelves. I would also rotate the stock in date order when I put new stock out. I would regularly carry out housekeeping duties to keep the area clean and tidy, including cleaning the kitchen. I would also serve customers on the till and have cash handling skills.

## **Education & Training**

### **Heltwate School**

I completed my secondary education at Heltwate School where I gained certificates in cookery & budgeting.

## **Hobbies and Interests**

In my spare time, I enjoy spending time with my family and friends.

**References available on request**