

Chiara Venerio

Contact

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Personal Profile

I am a happy, ambitious and conscientious person, with a positive work ethic. I strive for the best in everything I do and pride myself on a job well done. I am friendly, approachable and enjoy working as part of a team, but can also work independently. I enjoy working with people from different cultures and adapt to change well.

Key Skills

- Confident
- Organised
- Punctual and reliable
- Customer Service orientated

Please click to view my Digital Video CV: <https://vimeo.com/267095418/c08357a85e>

Employment History

Actively Seeking Employment – Present

I am currently seeking employment and have been searching for suitable jobs. I have enrolled on the Digital CV project to allow me to showcase the skills I have. I am looking for a new role that will allow me to both build on my existing skill set and also allow me to learn new skills.

Bakkavor, Line Supervisor – March 2017 / Present

I am currently working as a line supervisor on busy production line for Bakkavor, where the team prepare packaged salads, pastas and fruit for major supermarkets. In this role, team work is essential as there are strict deadlines to meet in order for the deliveries to reach our clients on time. As a line supervisor, I am responsible for showing new people around the building and show them the health and safety guidelines including correct use of protective clothing. In addition to this, I also perform a quality check of the packages as they go down the line to ensure our customers receive a high standard of produce at all times. A good knowledge of health and safety is essential in this role, as is a good understanding of food hygiene.

Otaku's Photographer Studio, Model – October 2015 / June 2016

In this role, I worked as a model for a local photography studio.

Tezenis, Shop Assistant – May 2015 / September 2015

As a shop assistant, my main duty was to deliver excellent customer service to those in the store and help with any questions. I also served customers on the till and processed cash and card transactions. I carried out general housekeeping duties to make sure the store was well presented at all times and would also carry out stock replenishment when required.

Road Runner, Bartender – January 2015 / April 2015

In this role, I would prepare and serve hot drinks for customers. I also kept the bar tidy and looking presentable ensuring all serving areas were clean. I always delivered excellent customer service and offered assistance when needed. I always made sure the bar looked inviting to passing customers with a view to entice them inside.

Crown Plaza Hotel, Hotel Receptionist – July 2014 / December 2014

As a receptionist in a busy hotel I would deal with inbound telephone calls from customers and would help deal with their query. I would also meet and greet customers as they entered the hotel and would complete the check in and check out process. I would show customers where the facilities were and would help with any questions during their stay. This was a varied role, and I was able to use English, French and Spanish, in addition to Italian to converse with the customers.

Imagine for Men, Assistant Barber – January 2014 / June 2014

During my time in this role, I undertook a number of tasks associated with the barbers, including sweeping the floors, keeping working areas clean and tidy and washing towels. I gradually learnt the skills and techniques needed to style the customers and worked alongside the other barbers to deliver good quality haircuts to those in the store.

Albero, Store Assistant – October 2013 / December 2013

As a store assistant in a clothes store, I worked on the tills to serve customers and process cash and card transactions. I also helped with in store displays and making the store look inviting to passing customers. I delivered excellent customer service at all times and made sure I was always around to answer questions and provide advice to customers. I would keep the store clean and tidy and clear of potential hazards.

Education & Training

ISIS GB Novelli School, Marcianise, Italy

I completed my education at the GB Novelli School in Italy.

Hobbies and Interests

In my spare time, I enjoy volunteering in the community and spending time with my family.

References available on request