Kaine Greensmith

Contact

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Personal Profile

I am a friendly, approachable individual with a good work ethic. I pride myself on my excellent customer service skills. I have over 16 years of experience working for some major supermarket chains and would like the opportunity to do so again.

Key Skills

- Punctual
- Loyal
- Hard working

Please click link to view Digital Video CV: https://vimeo.com/181167429/32fa4c5856

Employment History

Dementia Centre Cafe, Catering Assistant - Present

I am currently working at the Dementia Centre cafe as a catering assistant. My duties are to make cups of tea and coffee and to prepare sandwiches for the customers as requested. I also help to prepare buffets for Peterborough City College and the City Council. I am trained on the till and I always deliver excellent customer service. I am also responsible for making sure the cafe is clean, tidy and well presented at all times.

Fountain Bar – 2014 / 2015

While working at the Fountain Bar, I was responsible for serving customers refreshments including tea, coffee and soft drinks. It was also my duty to insure the bar was well stocked and neatly presented at all times. I was also trained on the till and developed cash handling skills.

Sue Ryder Charity Shop (Eye), Volunteer - 2014

In 2014 I had the opportunity to gain some valuable work experience while working as a volunteer at Sue Ryder. I was responsible for keeping the store clean and tidy at all times in order to maximise sales. I would sort through donated stock items to ensure they were suitable for the shop floor and would then steam them and display neatly in the store. I would also ensure all stock items were clearly priced and that the stock was regularly rotated and new items put on display.

Sue Ryder Charity Shop, Volunteer - 2014

While undertaking a volunteer work placement at the Sue Ryder shop based on a busy main road, I was responsible for steaming the donated clothing and making sure it was displayed neatly on the shop floor. As it was a large busy store I had to make sure it was clean and well

presented at all times. As the store was so busy I had the opportunity to develop my customer service skills.

Iceland - 2014

While employed at Iceland I was responsible for restocking the freezers and making sure they were well stocked at all times. I also worked on the dairy section so it was my duty to ensure the area was clean and tidy and that stock was neatly displayed. As I was working with fresh produce I had to check the dates on all items and rotate the stock in order to cut down on wastage and maximise sales for the store.

Sainsbury's – 1997 / 2013

In 1997 I started work on the dairy section of a busy Sainsbury's supermarket. I spent 16 years with the company and gained some valuable experience. While I was employed at Sainsbury's I would refill all the refrigerators with fresh milk and other dairy produce. I would also check the dates of existing stock and rotate as required. During my time at Sainsbury's I was trained on the till and had the opportunity to deliver excellent customer service.

Education

Marshfield's School – 1990 / 1996

Life Skills Certificates in:

- Maths
- English
- Art
- Science
- Cookery

References available on request