

Verity Boocock

Contact

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Personal Profile

I am an extremely outgoing individual with a good work ethic. I am friendly and work well within a team or on my own using my own initiative. I am confident and enjoy learning new skills. I have excellent customer service skills and pride myself on my punctuality. I am extremely reliable and trustworthy and I have a good understanding of confidentiality procedures along with a good understanding of health and safety.

Key Skills

- Approachable
- Hard Working
- Reliable
- Team Player
- Flexible
- Excellent Customer Service Skills

Please click to view Digital Video CV: <https://vimeo.com/185005473/64d681bdb9>

Employment History

Barchester Care Home - 2013 / Present

I am currently volunteering at Barchester Care home and I enjoy this role very much. I am a key member of the team and I have undergone the relevant training for this position. I am friendly with all the staff and get on well with the elderly residents. I enjoy conversing with the residents and like supporting them where I can. I have excellent listening and communication skills which is vital in this role.

Senior Stop - 2014 / Present

My duties at Senior Stop include meeting and greeting the customers. I also serve the customers with tea and coffee and take the cutlery away once they have finished with it. I also clean and sanitise the tables for hygiene purposes and so that they are clean and ready to use. I really enjoy talking to the elderly customers and putting a smile on their face.

Dementia Centre Cafe - Present

At the Dementia Centre I work as a catering assistant in their cafeteria. My duties include providing excellent customer service to all of the customers on a daily basis. I serve the customer refreshments and make light snacks that the customers can purchase. I make sure the preparation area is clean and sanitised after use and make sure the seating area is well presented and inviting. I also load the dishwasher and make sure the confectionery stand is well stocked to maximize sales.

Education

Marshfields School

- Maths
- English
- Cookery Skills

Peterborough City College

- Film Studies
- Drama
- Information Technology (I.C.T.)

Interests and Hobbies

- Keen interest in Sci-Fi
- Playing basketball
- Cheerleading
- Horse riding
- Socialising with friends

References available on request