#### Alison Peters

# Contact 01733 864654

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#### **Personal Profile**

I am a cheerful and polite individual who enjoys working with and helping others. I am a good team player, and work well within this environment, but can also work independently. I enjoy learning new skills, and am looking for a role in the charity sector where I can use my skills to help other people.

#### **Key Skills**

- Friendly
- Customer Service Skills
- Cash and card handling experience
- Basic IT Skills

Please click to view Digital Video CV: https://vimeo.com/205776623/397e1195dc

#### **Employment History**

#### Age UK, Volunteer - Present

My main duties in this role including pricing donated items and displaying them neatly in the store. I also deliver excellent customer service as I serve customers at the till and complete their cash and card transactions. I also help them with any queries they may have. I also carry out general housekeeping duties, including hoovering the floor, to make sure the store looks tidy and inviting to passing customers.

#### Food Cycle, Volunteer

In my previous role at Food Cycle, I would help sort through the food received, and then put the items neatly on the shelves. This was a rewarding job, as my work would help lots of people, and it was nice to be able to see the look on peoples' faces as they received their parcels.

#### Marks & Spencer, Store Assistant

When I worked and Marks and Spencer, I would deliver good customer service as I helped customers pack their shopping. I would also help them with any questions, and assist them in locating the items they were looking for.

### **Education & Training**

#### Walton Comprehensive School

I completed my secondary education at Walton Comprehensive School where studied Maths, English and Art & Design.

#### **Hobbies and Interests**

In my spare time, I like listening to music and watching TV.

## References available on request